WHO CAN USE THE PHARMACY?
Students enrolled at UCLA, UCSD, UCI, UCSF and UCD. All services at the pharmacy require a Bruin Card or valid photo ID.

WHERE IS THE BRUIN HEALTH PHARMACY LOCATED?
Bruin Health Pharmacy will be located in Ackerman Union, A-Level.

MAY SOMEONE ELSE CHECK-IN/PICK-UP FOR ME?
Yes. You may designate another individual, a PROXY, to pick up your Rx. Please notify the pharmacy in advance. Your PROXY must have their own photo ID, be over 18-years-old and know your ID #.

WHAT FORMS OF PAYMENT ARE ACCEPTED?
All charges will be applied to your Bruin Bill account 7 to 10 days after service.

DO I NEED MY INSURANCE CARD AT THE PHARMACY?
Not necessarily. In most cases we only need your UCLA student photo ID.

I JUST HAD AN APPOINTMENT. IS MY RX READY?
Please allow an hour for the pharmacy to process your prescription(s). If you have previously opted in for text messages with the pharmacy you will receive a text when your prescription(s) is ready.

DO YOU ACCEPT RETURNS?
No. Regulations prevent us from doing so. Once a drug leaves the pharmacy it cannot be returned or exchanged.

MAY I HAVE MY RX FAXED INTO ASHE?
Non-controlled substances may be faxed in. Schedule III-V control substances must be verified with the prescriber by a Pharmacist prior to dispensing. Faxes must meet certain requirements and may be faxed to (310) 267-2014.

MAY I PICK UP MORE THAN A 30 DAY SUPPLY?
Yes. In certain situations such as travel and university break periods. Your prescriber must approve a travel / vacation supply and write for the correct quantities.

I HAVE A PRESCRIBER OUTSIDE OF ASHE, MAY THEY CALL IN A RX FOR ME?
Non-controlled substances and schedule III —V substances may be phoned in. Your prescriber should have your ID # or date of birth and our phone number. Schedule II control substances cannot be prescribed over the phone.

REFILL QUESTIONS AND ANSWERS

HOW DO I KNOW IF I HAVE REFILLS?
The lower left hand corner of your prescription (Rx) label will indicate the balance remaining on your prescription.

HOW DO I REQUEST PRESCRIPTION REFILLS?
Go to www.studenthealth.ucla.edu and select “Online Services” to request prescription refills from the pharmacy.

MAY I REFILL A RX FROM ANOTHER PHARMACY AT THE ASHE CENTER PHARMACY?
Yes. We can transfer your Rx into the Bruin Health Pharmacy. Provide us with the pharmacy name, phone #, location information, Rx # and/or drug name. Transfers may take up to 2 business days.

I NEED TO FILL AN RX AFTER HOURS. WHERE DO I GO?
UC SHIP is valid at Anthem contracted pharmacies. Refer to the back of your insurance card for further information or the Ashe Student Health website under Insurance.

UCSHIP CO-PAYMENT INFORMATION*

<table>
<thead>
<tr>
<th>Drug Classification</th>
<th>BHP</th>
<th>Outside BHP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tier 1 Generic</td>
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</tr>
<tr>
<td>Tier 2 Brand Name</td>
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</tr>
<tr>
<td>Tier 3 Non-Preferred Brand Name</td>
<td>$40</td>
<td>$60</td>
</tr>
</tbody>
</table>

*For more information, visit us online at www.studenthealth.ucla.edu/pharmacy.
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For assistance outside of our business hours, please call The Ashe Center’s After Hours Nurse Line: 310-825-4073. In case of a medical emergency, please call 911 or go to the nearest emergency room.

ACADEMIC YEAR HOURS

Monday - Thursday: 8AM - 6:30PM
Friday: 9AM - 5PM
*See Website for Saturday Hours

SUMMER/ WINTER BREAKS

Monday - Thursday: 8AM - 4:30PM
Friday: 9AM - 4:30PM

The Bruin Health Pharmacy is closed Sundays and all university holidays. In a medical emergency, please call 911 or go to the nearest emergency room.

BRUIN HEALTH PHARMACY

Ackerman Union A-Level, A-250
308 Westwood Plaza | Los Angeles, CA
(310) 825-4073, Option 3

www.studenthealth.ucla.edu/pharmacy

DID YOU KNOW? At the Bruin Health Pharmacy, a pharmacist is always available to address your concerns and answer your questions. You can call during business hours or stop by the pharmacy for a free consultation.

MAY I FILL MY RX AT ANOTHER PHARMACY?

If you have a new Rx take it directly to the pharmacy of your choice. If you have filled the Rx at the Bruin Health Pharmacy before and you have refills remaining on your Rx, you may transfer the balance. Have the pharmacy of your choice call the Ashe Center Pharmacy directly. Provide them with your student ID #, Rx # and/or drug name.

REFILL POLICY

You may order refills through the Ashe website or in person. Please allow 24 business hours for refills. On UC SHIP non-controlled substance refills are generally available 23 days after the previous fill; controlled substance refills are generally available 25 days after the previous fill.