

UCLA Arthur Ashe Student Health & Wellness Center:

BruinCare FAQ

1. [What is *BruinCare*?](#)
2. [How much does *BruinCare* cost and how can I purchase it?](#)
3. [How long is my *BruinCare* coverage good for e.g. does *BruinCare* cover me during the summer?](#)
4. [What if I initially waive UC SHIP and purchase *BruinCare* but change my mind the next quarter and enroll in UC SHIP – what happens to the *BruinCare* fees I already paid?](#)
5. [What types of services are covered by *BruinCare*?](#)
6. [What types of services are NOT covered by *BruinCare*?](#)
7. [What if I purchase *BruinCare* but then lose my status as a registered student e.g. withdraw?](#)
8. [Will I be receiving a *BruinCare* card?](#)
9. [Still have questions?](#)

1. What is *BruinCare*?

BruinCare is a program that gives students who have waived the University of California Student Health Insurance Plan (UC SHIP) prepaid access to certain core services at the UCLA Arthur Ashe Student Health & Wellness Center. *BruinCare* does NOT take the place of having the University of California Student Health Insurance Plan (UC SHIP) or private qualified health insurance.

2. How much does *BruinCare* cost and how can I purchase it?

BruinCare can only be purchased in conjunction with your UC SHIP waiver and costs \$50 per quarter (or \$75 per semester for Law and Medical students). This *BruinCare* flat fee eliminates the \$12 visit fee, \$10 core lab fees, & \$25 x-ray visit fees that students who do not have UC SHIP would incur each time they come to the Ashe Center. The *BruinCare* fee is non-refundable and the program is subject to change without notice. *BruinCare* can be purchased by term or for the entire year.

3. How long is my *BruinCare* coverage good for e.g. does *BruinCare* cover me during the summer?

It depends. Since purchasing *BruinCare* is linked to waiving UC SHIP. For example, if you waive UC SHIP for the entire year, you will have the option to purchase *BruinCare* for the entire year; if you waive UC SHIP for a term, you will have the option to purchase *BruinCare* for that term. There is NO *BruinCare* for the summer. There are no retroactive waivers and *BruinCare* is non-refundable for the term e.g. quarter, semester purchased unless you lose your private insurance coverage (letter of loss of coverage required) and must purchase UC SHIP (rate not pro-rated). A spring term purchase of *BruinCare* does not then extend into the summer and coverage ends with the last official day of the spring term exams.

4. What if I initially waive UC SHIP and purchase *BruinCare* but change my mind the next quarter and enroll in UC SHIP – what happens to the *BruinCare* fees I already paid?

If you waive UC SHIP and purchase *BruinCare* for the year but decide during the open enrollment period of the next term that you want to purchase UC SHIP, you will be credited the *BruinCare* fees and assessed the applicable UC SHIP rate. There are no retroactive waivers and *BruinCare* is non-refundable for the term e.g. quarter, semester purchased unless you lose your private insurance coverage (letter of loss of coverage required) and must purchase UC SHIP (rate not pro-rated).

5. What types of services are covered by *BruinCare*?

BruinCare gives you unlimited access to these core services:

- All Ashe Physician/Nurse Practitioner visits
- Core laboratory tests
- X-Rays not requiring specialized equipment
- Core services outlined below:
 - GYN Pap smears/Thin Prep
 - Procedures (Eye irrigation, Ear irrigation, etc)
 - EKG and pulmonary function tests performed

6. What types of services are NOT covered by *BruinCare*?

As a currently registered UCLA student, you already have access to the following services at Ashe, with nominal fees associated:

- Non-core laboratory tests
- *Physical exams requiring completion of health form(s)
- Non-GYN Pap Smears
- *Acupuncture visits
- *Massage visits
- *Physical & Occupational Therapy visits
- Orthopedic devices/casting/splinting
- Immunizations/Allergy Clinic
- Injections or IVs administered
- Medications filled (reduced cost for students)
- *Optometry services
- Missed appointment (\$20 Missed Appointment Fee for not canceling an appointment 24 hours in advance)

Note: Services rendered by the UCLA Counseling & Psychological Services (CAPS) are NOT covered by BruinCare.

7. What if I purchase *BruinCare* but then lose my status as a registered student e.g. withdraw?

If you purchase *BruinCare* and then lose your status as a registered student (i.e. withdrawal), you can continue to use the Ashe Center on a fee-for-service basis for the remainder of the term, but *BruinCare* coverage will cease and is non-refundable.

8. Will I be receiving a *BruinCare* card?

No. If you enroll in *BruinCare*, you will not receive a special *BruinCare* card but your profile will be coded so that our staff can recognize you have *BruinCare*. Feel free to access Ashe Center services using your UCLA BruinCard.

9. Still have questions?

No problem. Send an email inquiry to shsmail@ashe.ucla.edu