SEPTEMBER 11, 2014

Dear UCLA Student,

HAPPY FALL from the Student Health Insurance Office!

This email contains important information about your healthcare coverage for the fall. Feel free to share this email with your parents. More can be found through our website at www.studenthealth.ucla.edu.

NEW! UC SHIP 3-Tier Structure

1st Tier: Ashe Student Health Center and UC Family Medical Centers (UCLA, UCSD, UCI, UCSF, UCD)
- No deductible
- 10% co-insurance by the student or copayment for certain services (Example: $15 specialist visits at UC Family, $15 physical or occupational therapy)
- $2,000 annual Out-of-Pocket Maximum

2nd Tier: Anthem Network Providers
- $300 deductible
- 20% co-insurance by the student or copayment for certain services (Example: $40 specialist visit, $40 physical or occupational therapy)
- $3,000 annual Out-of-Pocket Maximum

3rd Tier: Out-of-Network Providers

For Students Graduating or Not Returning to UCLA
- There are insurance options available through Wells Fargo Insurance Services for UC SHIP. You may reach them at (800) 853-5899.
- Covered California is a federal/state-sponsored health insurance program. You may be eligible for financial assistance to pay your premiums based on your age, income, and household number. You may reach a representative at www.coveredca.com or call (800) 300-1506.
- For more details, visit the Student Health website and go to the Insurance webpage to find the “UC SHIP & U” slideshow presentation.

UC SHIP WAIVER 2014-15

Automatic Fee
All UCLA registered students are automatically charged/enrolled in the University of California Student Health Insurance Plan (UC SHIP). The fee consistently posts to your Bruin Bill every academic term. If you have private healthcare coverage that meets the current UC SHIP Waiver Criteria, you may waive the fee.

Waiver Criteria
The University sets minimum standards of adequate health insurance modeling after that of the Affordable Care Act. Students who wish to waive must review their policy for compliance. The Waiver Criteria are subject to changes every academic year.
Waiver Deadline
For quarter students, the deadline to waive is from July 1st until September 20th, 2014. Semester and self-supporting program students must refer to the 2014-15 academic calendar for waiver dates at www.studenthealth.ucla.edu. Waivers must be completed every academic year.

Waiver Cancellation
For quarter students, you can choose to cancel your waiver at any time between July 1st and September 20th, 2014. Semester and self-supporting program students must refer to the 2014-15 academic calendar for waiver dates.

Access to Ashe
Students who waive UC SHIP are still eligible to utilize Ashe Center services subject to specific fees. For a list of services and fees, visit www.studenthealth.ucla.edu and click on “Services.”

UC SHIP BASICS 2013-14

Premiums
Undergraduates: $646.10 per quarter (NOW INCLUDES DENTAL)
Graduates: $1,003.70 per quarter
$1,505.55 per semester (law & medical students)

Spring/Summer 2014 Coverage Dates
Quarter students: March 26, 2014 through September 28, 2014
Semester students: Depending on your school, please check your academic calendar

Fall 2014 Coverage Dates
Quarter students: September 29, 2014 through January 4, 2015
Semester, MBA & FEMBA students: Depending on your school, please check your academic calendar

Where to Get Your Care
Click here for an infographic about how to use your UC SHIP services!

The Ashe Center/Anthem Blue Cross Medical

- The Ashe Center is your first stop for all non-emergency medical care. If needed, your primary care provider (PCP) at Ashe can refer to you an Anthem network provider.
- If your Ashe PCP determines that you need to see an Anthem network provider, they will authorize the necessary Ashe referral. It is your responsibility to obtain the referral before incurring outside medical expenses. Retro-referrals are not granted.

Urgent Care
- Medical advice is given through the confidential 24/7 NurseLine at (877) 351-3457.
Anthem network emergency rooms and urgent care facilities can be found through www.anthem.com or call Member Services (866) 940-8306 to find the nearest facility to you. Copayments are respectively $125 per emergency room visit, $25 per urgent care visit.

Anthem Blue View Vision Insight and Delta Dental
- No referral is required. You may see any vision or dental provider of your choice. Seeing a network provider in your area keep costs low.
- Visit www.anthem.com for Blue View Vision Insight providers or call (866) 940-8306. Visit www.deltadentalins.com/ucship for Delta Dental providers or call (800) 765-6003.

Behavioral Health
- All behavioral health services must be initiated at the UCLA Counseling and Psychological Services (CAPS) center. To make appointments or seek 24/7 assistance, call (310) 825-0768.
- Patients who require more extensive care may be referred to UCLA Neuropsychiatric Behavioral Health Services (NPBHS).
- CAPS offers comprehensive therapy and psychiatric care and a range of wellness skills. Visit www.caps.ucla.edu for more information.

Dependents and Non-Registered Students
Dependents and eligible UC SHIP students not returning to school may purchase a Non-Registered Student Voluntary Policy. Please contact Wells Fargo Insurance Services directly at (800) 853-5899 for further information.

Hepa-what?
New UCLA students under the age of 19 are required to provide proof of immunity to Hepatitis B prior to enrollment. If you have not completed the online Hepatitis B questionnaire, you must sign into the patient portal through www.studenthealth.ucla.edu. A hold will be placed on your records if not completed. Paper documentation is not required.

Questions?
If you need medical advice and information, call the 24/7 NurseLine at (877) 351-3457 or secure-message your Ashe PCP.

Regarding UC SHIP, you may contact the Student Health Insurance Office by either:
- Emailing at insurshs@ashe.ucla.edu,
- Calling at (310) 825-4073 option 4, or
- Visiting the 4th floor of The Ashe Center during regular business hours (Mon-Thurs 8am-5pm, Fri 9am-5pm).
You may also visit the UC Office of the President’s UC SHIP website for benefit details and information at www.ucop.edu/ucship. UC SHIP for 2014-15 is currently being negotiated.

Have a successful and happy term. In good health,

Barbara Rabinowitz
Insurance Manager
UCLA Arthur Ashe Student Health and Wellness Center