September 8, 2015

Dear UCLA Student,

Welcome back and HAPPY FALL from the Student Health Insurance Office!

This email contains important information about your healthcare coverage for the fall. Feel free to share this email with your parents. More can be found through our website at www.studenthealth.ucla.edu.

**UC SHIP WAIVER 2015-16**

*Waiving is an annual process to be completed at the beginning of each academic year. If you have already successfully waived, you may disregard this section.*

**Automatic Fee**

All UCLA registered students are automatically charged/enrolled in the University of California Student Health Insurance Plan (UC SHIP). The fee consistently posts to your Bruin Bill every academic term. If you have private healthcare coverage that meets the current UC SHIP Waiver Criteria, you may waive the fee.

**Waiver Criteria**

The University sets minimum standards of adequate health insurance modeling after that of the Affordable Care Act. Students who wish to waive must review their policy for compliance. The Waiver Criteria are subject to changes every academic year.

**Waiver Deadline**

For quarter students, the deadline to waive is from July 1st until September 20th, 2015. Semester and self-supporting program students must refer to the 2015-16 academic calendar for waiver dates at www.studenthealth.ucla.edu. Waivers must be completed every academic year.

**Waiver Cancellation**

For quarter students, you can choose to cancel your waiver at any time between July 1st and September 20th, 2015. Semester and self-supporting program students must refer to the 2015-16 academic calendar for waiver dates.

**Access to Ashe**

Students who waive UC SHIP are still eligible to utilize Ashe Center services subject to specific fees. For a list of services and fees, visit www.studenthealth.ucla.edu and click on “Services.”

**Waiving Questions?**

For questions on Waiving UC SHIP, you can email us at ucshipwaivers@ashe.ucla.edu, call us at 310-825-4073, or visit us on the 4th floor of The Ashe Center.

**NEW! UC SHIP MOBILE APPLICATION**

Starting in 2015-16 academic year, Anthem Blue Cross will no longer be administering identification cards. A mobile application has launched that will include all the information you will need in regards to your healthcare including electronic versions of your medical, vision, dental, and pharmacy cards.

**UC SHIP BENEFITS – 3-Tier Structure**
1st Tier: Ashe Student Health Center and UC Family Medical Centers (UCLA, UCSD, UCI, UCSF, UCD)

- No deductible
- 10% co-insurance by the student or copayment for certain services (Example: $15 specialist visits at UC Family, $15 physical or occupational therapy)
- $2,000 annual Out-of-Pocket Maximum

2nd Tier: Anthem Network Providers

- $300 deductible
- 20% co-insurance by the student or copayment for certain services (Example: $40 specialist visit, $40 physical or occupational therapy)
- $3,000 annual Out-of-Pocket Maximum

3rd Tier: Out-of-Network Providers

Prescription Drug Coverage
Prescription drug coverage will be provided through Catamaran Pharmacy Center (844) 265-1879. As in the past, UC SHIP offers coverage for prescriptions dispensed at Ashe and participating retail pharmacies.

For Students Graduating or Not Returning to UCLA
- You may be able to purchase a UC SHIP extension UC SHIP for an additional term; this option is available for purchase through Wells Fargo Insurance Services for UC SHIP. You may reach them at (800) 853-5899.
- Covered California is a federal/state-sponsored health insurance program. You may be eligible for financial assistance to pay your premiums based on your age, income, and household number. You may reach a representative at [www.coveredca.com](http://www.coveredca.com) or call (800) 300-1506.
- For more details, visit the Student Health website and go to the Insurance webpage to find the “UC SHIP & U” slideshow presentation.

UC SHIP BASICS 2015-16

Premiums
Undergraduates $643.62 per quarter
Graduates $1,066.83 per quarter
$1,600.24 per semester (law & medical students)

Spring/Summer 2015 Coverage Dates
Quarter students: March 25, 2015 through September 20, 2015
Semester students: Depending on your school, please check your academic calendar

Fall 2015 Coverage Dates
Quarter students: September 21, 2015 through January 3, 2016
Semester, MBA & FEMBA students: Depending on your school, please check your academic calendar

Where to Get Your Care
Click here for an Infograph about how to use your UC SHIP services!

The Ashe Center/Anthem Blue Cross Medical
The Ashe Center is your first stop for all non-emergency medical care. If needed, your primary care provider (PCP) at Ashe can refer to you an Anthem network provider.

If your Ashe PCP determines that you need to see an Anthem network provider, they will authorize the necessary Ashe referral. It is your responsibility to obtain the referral before incurring outside medical expenses. Retro-referrals are not granted.

**Urgent Care**

- Medical advice is given through the confidential 24/7 NurseLine at (310)825-4073.
- Anthem network emergency rooms and urgent care facilities can be found through [www.anthem.com](http://www.anthem.com) or call Member Services (866) 940-8306 to find the nearest facility to you. Copayments are $125 per emergency room visit and $25 per urgent care visit.

**Anthem Blue View Vision Insight and Delta Dental**

- No referral is required. You may see any vision or dental provider of your choice. Seeing a network provider in your area keep costs low.
- Visit [www.anthem.com](http://www.anthem.com) for Blue View Vision Insight providers or call (866) 940-8306. Visit [www.deltadentalins.com/ueship](http://www.deltadentalins.com/ueship) for Delta Dental providers or call (800) 765-6003.

**Behavioral Health**

- All behavioral health services must be initiated at the UCLA Counseling and Psychological Services (CAPS) center. To make appointments or seek 24/7 assistance, call (310) 825-0768.
- Patients who require more extensive care may be referred to UCLA Neuropsychiatric Behavioral Health Services (NPBHS).
- CAPS offers comprehensive therapy and psychiatric care and a range of wellness skills. Visit [www.caps.ucla.edu](http://www.caps.ucla.edu) for more information.

**Dependents and Non-Registered Students**

Dependents and eligible UC SHIP students not returning to school may purchase a Non-Registered Student Voluntary Policy. Please contact Wells Fargo Insurance Services directly at (800) 853-5899 for further information.

**Hepa-what?**

New UCLA students under the age of 19 are required to provide proof of immunity to Hepatitis B prior to enrollment. If you have not completed the online Hepatitis B questionnaire, you must sign into the patient portal through [Hep B Requirement Portal](http://Hep B Requirement Portal). A hold will be placed on your records if not completed. Paper documentation is not required.

**Questions?**

If you need medical advice and information, call the 24/7 NurseLine at (310) 825-4073 or secure-message your Ashe PCP.

For questions on UC SHIP enrollment and coverage:

- shsins@ashe.ucla.edu,
- (310) 825-4073 option 4, or
- 4th floor of The Ashe Center: Mon-Thurs 8am-5pm; Fri 9am-5pm

Have a successful and happy term. In good health,
Barbara Rabinowitz
Insurance Manager
UCLA Arthur Ashe Student Health and Wellness Center