

# Telehealth Visits

AT THE ASHE CENTER



## SCHEDULING AN APPOINTMENT

- 1 Schedule a video visit on the Patient Portal or by calling our scheduling line at (310) 825-4073.

PATIENT PORTAL

## DAY OF APPOINTMENT

- 2 Make sure you are in a private and comfortable location at least 10 minutes prior to your scheduled appointment time.



- 3 Log into the Patient Portal with a device that has a camera and microphone.



- 4 Click on the Appointments page.

APPOINTMENTS

- 5 Fill out the prompted questionnaire.



- 6 Click on "Appointment Check In."

APPOINTMENT CHECK-IN

- 7 Zoom will launch automatically and ask you to enter your name and location.

zoom

- 8 Stay logged in to the visit until the provider starts the visit. Please allow 10 minutes in case they are running behind.

## PLEASE NOTE

- 1 Ensure your microphone and camera are enabled.
- 2 If we do not see you begin your video visit on time, someone will contact you.
- 3 If you have any questions, call our scheduling line at (310) 825-4073.