How to Get Your UCSHIP Insurance Cards

Medical Insurance Card Steps

Mobile App
1. Search “studenthealth” in the app store
2. Download and register with your name, last name, DOB, and 9 digit UCLA ID # (don’t put your SSN)
3. (Do not use middle or second name when signing up)
4. Make a username and password
5. You have access to your vision id card as well in this app

*For pharmacy benefits outside of the Ashe Center, please present your medical insurance card*

Desktop Version
1. Go to https://www.mobilehealthconsumer.com/
2. Click USER in the upper right hand corner
3. Click REGISTER and sign up with your name, last name, DOB and 9 digit UCLA ID# (instead of SSN)
   You can take a screenshot of your id card and print it to have a tangible copy through the desktop version.

Dental Insurance Card Steps

Mobile App
1. Search “Delta Dental” in the app store
2. Download and register with your name, last name DOB and UCLA ID number (where it says subscriber id number)
3. You have access to your dental insurance card

Please be aware that for all non-emergent medical services, your first stop for primary care is The Ashe Center with your assigned clinician. You may make appointments online through the Patient Portal at www.studenthealth.ucla.edu or call (310) 825-4073 option #1. You must obtain an Ashe referral prior to receiving care outside of the Ashe Student Health Center. Emergency room or urgent care visits do not require a referral. For vision and dental care, you also do not need a referral; for network vision Insight providers, visit www.anthem.com; for dental, go to www.deltadentalins.com/ucship.
How to Find a Provider

**Medical and Vision:**

**UC Family and In Network**
1. Visit www.anthem.com
2. Click on the “Find Care” in the top right corner
3. Click on “Search as Guest”
4. Under “What type of care are you searching for?” select “Medical”
5. Under “What state do you want to search in,” select “California”
6. Under “What type of plan do you want to search with”, click on the drop down menu and select, “Medical (Student Health)”
7. Under “Select a plan/network” select "UCSHIP PPO"
8. On the following page, please select the details of provider specialty and location for which you would like to search

* Please note that Anthem’s website will list any UC Family providers first for the selected search criteria, followed by any Anthem contracted providers outside of the UC Family. UC Family providers will be indicated by stating “UC Family” under the provider name.

**In Network Medical and Vision Out of State (Anthem Blue Cross/Blue Shield)**
1. Go to www.bcbs.com
2. Click on “Find a Doctor” in the top right corner
3. Click on “Choose a plan”
4. On the “Find your plan by prefix screen, type in "XDP"
5. Fill out the boxes regarding the type of care you are looking for
6. Press search to get a list of providers

**Dental:**

1. Go to www.deltadentalins.com/ucship
2. On the lower right hand side, put in your zip code and click search
3. These dentists are Delta Dental PPO providers that are in your area.

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