Telehealth Visits
AT THE ASHE CENTER

SCHEDULING AN APPOINTMENT

1. Schedule a video visit on the Patient Portal or by calling our scheduling line at (310) 825-4073.

   PATIENT PORTAL

2. Make sure you are in a private and comfortable location at least 10 minutes prior to your scheduled appointment time.

3. Log into the Patient Portal with a device that has a camera and microphone.

4. Click on the Appointments page.

APPOINTMENTS

5. Fill out the prompted questionnaire.

6. Click on "Appointment Check In."

   APPOINTMENT CHECK-IN

7. Zoom will launch automatically and ask you to enter your name and location.

8. Stay logged in to the visit until the provider starts the visit. Please allow 10 minutes in case they are running behind.

PLEASE NOTE

1. Ensure your microphone and camera are enabled.

2. If we do not see you begin your video visit on time, someone will contact you.

3. If you have any questions, call our scheduling line at (310) 825-4073.

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